

November 7, 2024

# Subject: Important Notice Regarding Our Accreditation Status with ACCSC

This notice is to inform you of an important update regarding the accreditation status of Palm Beach Academy of Health and Beauty with the Accrediting Commission of Career Schools and Colleges (ACCSC). As of March 8, 2023, ACCSC has placed our institution on probationary status. This probation indicates that the school must address specific compliance issues to meet ACCSC's accreditation standards fully.

## What This Means for You

Our accreditation with ACCSC remains active while we work to resolve these issues. During this time, the institution is committed to making the necessary improvements to maintain the quality and standards of our programs. Probation does not change your eligibility to receive federal student aid, nor does it impact the recognized value of the programs you are enrolled in. However, it is essential for us to inform you transparently about our current accreditation status as we make these enhancements.

## What We Are Doing to Address This

Our leadership team and faculty are actively collaborating to address all areas of concern identified by ACCSC. We are implementing a comprehensive improvement plan that includes a range of items including adding additional administrative staff, moving to a new student information system, improving our career and student services department, and improving our notifications and disclosures to our students.

## Your Role and Support

We understand that you may have questions or concerns about this status, and we want to assure you of our commitment to your education. If you would like to learn more or discuss any specific concerns, we encourage you to contact Mrs. Ann Bouchard at 561-845-1400.

### **Next Steps**

ACCSC will review our progress at our next evaluation, scheduled for November 7 and 8, 2024. We are confident in our ability to meet ACCSC's standards and are dedicated to regaining full

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compliance. Updates regarding any changes to our status will be shared with all students and prospective students promptly.

Thank you for your understanding and continued trust in Palm Beach Academy of Health and Beuaty. We are here to support you throughout your educational journey and are committed to providing you with a high-quality learning experience.

Please contact me at <u>abouchard@pbacademy.edu</u> if you have any further questions concerning this correspondence.

Sincerely,

Mrs. Ann Bouchard, MBA, Ed.S Chief Operating officer Palm Beach Academy of Health and Beauty